



Experience the Delta Dental Difference

Although benefit summaries often look similar on paper, there are some significant differences when comparing other dental carriers to the benefits of Delta Dental of Arizona.

Some of the differences include the following:

Routine Cleanings:

Delta Dental offers the convenience of two cleanings per year whenever members choose to use them.

Bite-wing x-rays:

Delta Dental covers bite-wing x-rays **twice per benefit year for all ages**. Some carriers limit this benefit and only allow for one set per year for Adults, twice for children.

Fluoride Treatments:

DDAZ covers dependant children to **age 18**, twice per year; most carriers will only allow for one treatment per year with benefits only to age 16.

Sealants:

DDAZ covers children to **age 19 for Molars AND Bicuspids** (8 extra teeth) every three years. Most carriers only cover to age 16 on Molars ONLY.

Missing Tooth Clause:

Delta Dental **does not limit benefits** due to a pre-existing condition such as a missing tooth. Members have access to benefits without waiting periods. Many carriers limit benefits for missing natural teeth (when missing prior to coverage).

Implant Coverage:

DDAZ **will cover tooth implants** as a healthier alternative to a three unit bridge¹. Most carriers do NOT have a benefit for tooth implants.

Replacement of Crowns and Onlays:

DDAZ has a replacement waiting period for these treatments of **only 5 years** for the Premier Plan. Most carriers have a waiting period for replacements of 7 to 10 years.

Out-of-Network Benefits:

DDAZ allows for members to utilize ANY **licensed dentist, ANYWHERE in the world**. Most carriers limit out of network benefits to EMERGENCIES ONLY when out of the country.

Balance Billing:

DDAZ will **NEVER balance bill members** when using a contracted network dentist. Without the threat of additional fees from balance billing, members can take advantage of enormous savings throughout the year. Most carriers allow dentists to charge members any balance of charges over the Usual and Customary (U&C).

Network:

Delta Dental of Arizona proudly offers a network of over **2,900 participating dentists**. When considering there are about 3,400 dentists registered in the state of Arizona, it that equates to about 9 out of 10 providers. Since most dental providers have much smaller networks to offer, members have a greater chance of incurring additional out-of-pocket costs when using out-of-network providers.

Local Service:

DDAZ is an Arizona **based company with local service personnel**. Each customer service representative has the ability to process claims. DDAZ takes pride in the fact that almost 90% of claims are processed within 3 days from submission.

¹ Advanced approval may be necessary