

STATEMENT REGARDING DELTA DENTAL OF ARIZONA'S CORONAVIRUS PREPAREDNESS

Given the evolving status of the coronavirus (COVID-19) pandemic, we want to assure you that Delta Dental of Arizona is committed to serving the best interests of our members, brokers, clients and network dentists. We continue to monitor developments and updates from the [Centers for Disease Control](#), [World Health Organization](#) and [Arizona Department of Health Services](#).

Because of recent developments, we are preparing all associates to work from home when and if needed. Our service and support models and increased digital capabilities enable us to serve our members, brokers, clients and network dentists from just about anywhere.

In addition, we are recommending that associates refrain from non-essential travel and external business-related meetings. During this time, we will take advantage of the ability to connect virtually with you. We are just a phone call or email away.

As always, please take steps to ensure your personal health and safety. If you have any symptoms of COVID-19 or the seasonal flu, including fever, cough, shortness of breath, runny nose or sore throat, please contact a health care provider as soon as possible.

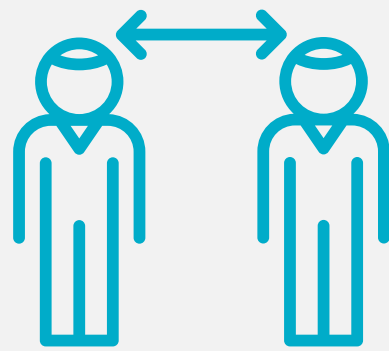
We will provide additional updates as they arise.

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Take steps to prevent the spread of germs and viruses



Wash your hands with soap and water for at least 20 seconds.



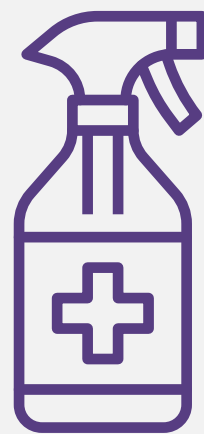
Avoid close contact with people and shaking hands. Use other noncontact methods of greeting.



Stay home if you are sick except to get medical care.



Cover coughs and sneezes with a tissue or the inside of your elbow.



Clean and disinfect frequently touched surfaces daily.



Don't share a toothbrush or mouthwash and replace your toothbrush after you are sick.